MTAC142 Meeting Notes May 10, 2011

Market Dominant – will be reported publically.

Ed Ryan

- Currently there are 2 reports available on external site that have many features that make it difficult to use. USPS has the same difficulty internally.
- Internal beginner training sessions available that can be given externally for folks that would be interested.
- Ed will be reviewing internal report over the next couple of weeks to identify which would be beneficial for external customers to view.
- Tied to PTS (source system) and it's being replaced. (Long-term solution)
- Current time-frame in (2013-14) to offer new reporting off updated PTS.
- Can show a sample of what data would be available.
- Would be able to provide a webinar with generic customer information national scores, different by product, service numbers etc.

Dashboards – created within the last 6 months

Currently available - Service and Scanning. Coming soon "Sales" which will provide a customer view of all products. Once this is built it will create the platform to create an external version on that.

- Would be able to provide by mail class and entry (DNDC, DDU). (Note: these splits are available today.
- Not all reports have all products in them.
- Looking to put as many products in the reports that make sense.
- Short Term can offer reports that are product specific for the other products.
- USPS currently has 75 internal reports and 4 external reports out there.
- May just have to deal with multiple versions of the same type of report by product
- Will send Robert Raines a list of the other reports.
- Will coordinate the 2 session training (PSA and PostCom)

Need to discuss Reclassification of FC and Standard.

STC mission rules should be consistent across all types of parcels regardless if they are market dominant or competitive.

USPS would share methodology for P. Select and Priority but not publish it.

Rules for internal measurement would be exactly the same?

• For the reporting, that individual mailers would have access to it. It wouldn't matter if it was Market Dominant or Competitive because it's just for those mailers looking for the reporting and to understand what the business rules are

- for STC and have a comfort level that it is consistent across all package categories.
- Groups' desire is to have the same STC for all Parcel Select even if it's not like that today. All mail categories of parcels are mailed and mailers want a consistent STC rule and they do not want to say in this case it's this and in this case its something else this is not helpful.

Non-nested data is going to be a problem. Consider Standard Mail parcels are 2.5 times the volume of Parcel Select and 60% of that overall volume at the 5-digit level is going to NDCs and SCFs.

- Won't get the 1st enroute scan until the sac gets to a DDU and gets an AAU scan.
- USPS could have those pieces for 1 or 2 days before you actually "kicked in" with the first STC scan.

All Standard Mail parcels will become Parcel Select in 6 months. Workgroup was aware of this transfer and thought they were working towards the standardized STC with this in mind.

Expectation was that the rules would be consistent for everything.

Reviewed Word.doc

Recap of online survey – Tom (Basically everybody said that they could and would nest eventually. (Q4 or Q1 2012). This would eliminate the issue about having this assumed nesting programming issue.

Don - USPS provides transportation for a mailer, no one at the Plant to STC, no scanner. How do we STC in these situations. CSAs? Projected departure time? Web times? Release scan from DMU? 99M placards? Need suggestions.

- Reconsolidation upon unload eDoc?
- Additional information on 99M who? IT issues?
- When mail leaves the customer we could use an enroute scan showing that the mail is enroute. How?

Non–Nested containers – 1st enroute scan or the AAU scan that's a function of when the pieces are actually worked so it will be a function of operational times.

Take Away - Appears that the conception on the 99M makes the most sense for the unnested folks.

• Get Jeff Freeman to attend the next meeting. 99M vs Intel placards.

Face-to-Face Meeting – May 25 from 10 – 11:30. (Conference room – TBD)

For next meetings discussion:

• Robert, Tom, and Wendy to meet with Jim Cochrane.

- Don rough draft (Package Scan Flows) for discussion.
- Jeff Freeman guest at the next meeting to answer questions regarding 99M.
- Business rules as it relates to CETs for a future meeting.